

Consulate General of India
Hong Kong

Press Notice

Consulate General of India, Hong Kong, invites on behalf of President of India, sealed bids from experienced firms for “Hiring of one full time English/Cantonese Speaking Security Guard” for one year.

Period of completion: 21 days
Earnest Money Deposit: HK \$ 3,600
Tender processing fee: Nil
Last date and time of submission of bid: 7.1.2018 up to 3:00 pm.

The bid forms and other details can be obtained from the website <https://eprocure.gov.in/epublish/app> ⇒ Tenders by Location ⇒ Hong Kong
Detailed Notice Inviting Tender is also available on www.cgihk.gov.in or the bid forms can be obtained from the Consulate without any fee/charges.

(Narayan Singh)
Head of Chancery
Consulate General of India
hoc.hongkong@mea.gov.in



सत्यमेव जयते

GOVERNMENT OF INDIA

**CONSULATE GENERAL OF INDIA
HONG KONG**

**Name of Work: Supply of one full time local English/Cantonese speaking
Security Guard**

Tender Documents

Period of Completion: 365 Days (One Year)

Government of India
Consulate General of India
Hong Kong



Consulate General of India
16-A,B &D, United Centre,
95 Queensway, Admiralty, Hong Kong
Telephone : 3970 9922; Fax : 2866 4124
E Mail: hoc.hongkong@mea.gov.in
Protocol.hongkong@mea.gov.in

No. Hon/Adm/815/1/2011-Pt.II

December 15, 2017

TENDER NOTICE

Subject: Annual Contract for Supply of one full time English/Cantonese speaking local security guard.

The Consulate General of India, Hong Kong, is looking for hiring of one full time English/Cantonese speaking for the Consulate located at 16-A,B & D, United Centre, 95 Queensway, Admiralty, Hong Kong, from 09:00 AM to 17:30 PM on all days except weekends (Saturdays & Sundays) and holidays observed by the Consulate (around 17 in a year). Also, the Consulate is looking for annual contract for per hour rate of hiring security guard on occasional basis. Broad details of scope of work of security is in section-IV.

2. Last date of submission of bids: **7th January 2018 (1500 hrs.)**

Tender Documents

Tender Contents:

A. Technical Bid Documents:

Document I :	Invitation to Tender
Document I-S-I:	Instructions to Bidders (Section-I)
Document I-S-II:	Introduction and Credentials of Bidder (Section-II)*
Document I-S-III:	Terms and conditions of Contract (Section-III)
Document I-S-IV:	Scope of Work (Section-IV)
Document I-S-V#:	Standard formats for Earnest Money Deposit/Bid Security/Bank Guarantee, etc (Section-V)
Document I-S-VI:	Earnest Money Deposit/Bid Securing Declaration (Section VI)

* Section-II – Documents about the bidders, experience, name of other offices/establishments where is working/has worked earlier, etc. and any other information about bidder – these documents can be supplied and attached by the bidders.

If the bidder submits Security Deposit in the form of Pay Order/demand draft, in favour of “Consulate General of India, Hong Kong”, no need for action on Section V and Section VI

B. Financial Bid Documents:

Document II: Form of tender – Financial bid letter (Section-VII)
(Lump sum fixed price of annual contract amount in HK \$ is to be quoted on this form by the bidder).

(Narayan Singh)
Head of Chancery
Consulate General of India, Hong Kong
16 A United Centre, 95 Queensway,
Admiralty, Hong Kong
Email: hoc.hongkong@mea.gov.in
Tel: 39709922

No. Hon/Adm/815/01/2001-Pt.II
Consulate General of India
Hong Kong

Instructions to Bidders (Section-I)

Subject: Annual Contract for Supply of one full time English/Cantonese speaking local security guard at 16-A,B & D, United Centre, 95 Queensway, Admiralty, Hong Kong.

1. Tenders are invited under two bid system viz. Technical Bid and Financial bid from reputed and experienced firms on the subject.

2. Tender document can be downloaded from the following websites:

www.cgihk.gov.in

<https://eprocure.gov.in/epublish/app> -> Tenders by location -> Hong Kong

3. Earnest Money deposit can be made through Demand draft or Banker's cheque or Bank Guarantee or on line payment to Consulate General of India's account No. 07740267110050 (State Bank of India, Hong Kong) or Bid Security Declaration

4. The tender should be submitted in two sealed envelopes as below along with prescribed Security Deposit.

a) The first sealed cover superscripted as "Technical Bid" should contain details of technical capabilities of the firm (with documentary evidence i.e. firm registration paper, experience with other offices/organizations (as per Section-II).

b) The second envelope superscripted "Financial Bid" should contain rates only for Annual contract as per Section VII

c) Both sealed covers, along with Earnest Money Deposit should be placed in the main sealed envelope superscripted "Tender for Supply of one full time English/Cantonese speaking local security guard" addressed to the Head of Chancery, Consulate General of India, Hong Kong at 16-A, United Centre, 95 Queensway, Admiralty, Hong Kong, and must reach on or **before 7th January 2018** by 1500 hrs. Bids may be hand delivered or sent by post at the aforementioned address so as to reach on or before the prescribed date and time. The Consulate will not be responsible for any postal delay.

5. The Consulate reserves the right to amend any of the terms and conditions contained in the tender document or reject any or all bids without giving any notice of assigning any reason thereof. The decision of Consulate in the regard will be final and binding upon all the bidders.

5. Bidders are requested to go through the terms & Condition of the contract (Section III). Bidders are required to deposit **one month's rate** as security deposit in the form of "Pay Order/demand draft, bank Guarantee from any scheduled bank of Hong Kong in favor of "Consulate General of India, Hong Kong" or Security Deposit Declaration. Bids received without security deposit or security deposit declaration will not be considered and rejected summarily.

6. The important schedule and dates are given below:

S. No.	Key Event	Dates
1.	Date of publishing on CPP Portal	18.12.2017
2.	Date of receiving the bids (Start)	18.12.2017
3.	Date of clarification (Start)	18.12.2017
4.	Date of clarification (End)	8.01.2018
5.	Bid submission closing date & Time	8.01.2018 (1500 hrs)
6.	Technical Bids opening date (date and time for opening of financial bids of technically qualified will be Intimated separately	8.01.2018 (1530 hrs)

7. For any tender related enquiry/clarification/site visit, please contact Mr. H. S. Bisht, Vice Consul (Administration) by email protocol.hongkong@mea.gov.in or by phone + 852 3970 9933.

8. All bidders are requested to read and understand the terms and conditions of the contract before submitting their bids. No change or violation of aforementioned terms and conditions is permissible once the bid is accepted by the Consulate.

(Narayan Singh)
Head of Chancery

Signature of bidder _____

Stamp of bidder/Company _____

Date _____

Section-II

Introduction and Credentials of Bidder/Technical Information (Proforma to be submitted with Technical Bid by the Bidder)

1. Name of Company:
2. Address of the Registered Officer :
3. Correspondence address:
4. Contact details:

Telephone No. :

Fax No. :

E-mail:

S. No.	Requirements	Response
1.	a) Brief introduction of the company	
	b) Previous experience in the field (minimum three years)	
	c) Total number of regular employees with the company	
	d) Annual turnover of the company for the last two years. Whether the firm has suffered loss in any of previous 5 years.	
	e) Registration certificate and license for the services	
2.	Details of work plan and methodology for undertaking the job	
3.	Qualification and experience of staff (including supervisory/managerial and security staff) proposed to be deployed for the job	
4.	List of other consulate or reputed organizations where the company is providing similar services. Whether the company is providing similar services in other countries?	
5.	What system does the company follow to monitor functioning of supplied security guard?	
6.	Details of range and kind of security services provided.	
7.	Back up manpower and logistics such as response teams, patrol vehicles, security equipment, communication equipment etc. the company has.	
8.	Average period of security guards/supervisors for which they remain on the payroll of the company.	

9.	Does the company have its own training facility? If year, provide details. Or it avails of such training facility provided by another company? What is the program and duration of such training?	
10.	Industry certification, such as those issued by International Standardization Organization (ISO) or other specialized security certification bodies, obtained by the company for its quality. And company's relations with local police.	
11.	What is the take home pay and other allowances including gratuity and leave facility the company gives to their security guards?	

Supporting documents are to be attached

Signature of bidder_____

Stamp of bidder/Company_____

Date_____

Section III

Terms and Conditions

1. At any time prior to the deadline of submission of bids, Consulate General of India, Hong Kong, may for any reason, whether on its own initiative or in response to the clarification requested by a prospective bidder, modify the tender document.
2. CGI, Hong Kong, shall award the contract to the eligible bidder whose technical bid has been accepted and determined as the lowest evaluated commercial tender. The lowest price criteria shall be applied on the total.
3. In case of any ambiguity/dispute in the interpretation of any of the clauses in this tender document, CGI, Hong Kong's interpretation of the clauses shall be final and binding on all parties.
4. The successful bidder, on award of contract, must send the contract/acceptance in writing within 7 days of award of contract; otherwise the contract will be awarded to the next successful bidder i.e. L-2.
5. Any deviation or deficiency concerning the quality of service provided by the agency or violation of the provisions in the contract shall be taken as violation of the contract and under such circumstances either party can end the agreement after giving 1-3 months' notice.
6. No request for revision/increase of approved rates during the currency of the contract will be entertained.
7. Security guard should not be more than 50 years of age. The security guard should be physically and mentally fit and should not be suffering from any apparent disability (the company should submit medical fitness certificate in respect of security guard from an authorized medical practitioner once they are successful in their bid). Additionally, the security guard should be of good physique, alert and agile. Except for mobile phone, no personal belongings will be allowed in office premises.
8. The company is responsible for getting the past record, character and antecedents vetted by local security department and should provide these details along with proof of their own vetting.
9. The security guard should be reasonably qualified (at least 10th standard or its equivalent in local terms). He should be trained in basic security duties such as handling CCTV monitoring, baggage/letter scanner, access control etc. And should be able to understand and communicate in English and Cantonese and capable of communicating with the staff of Consulate and public.
10. Security guard should be properly uniformed and should appear neat and tidy.
11. The company also agrees to allow review of pay slips/banks statements of security guard to cross-check the claim.

12. The bid will remain valid for a period of 3 months from date of opening of the bids.
13. The contract will be valid for a period **01 years** from the date of acceptance by the Consulate General of India, Hong Kong subject to renewal for 01 more year on same terms and conditions depending on performance and satisfaction of Consulate.
14. The Consulate General of India, Hong Kong, will be liable only to pay monthly wages towards hiring of Security Guard to the agency as per the bid price. Monthly wages will be paid at the end of each month;
15. The company shall arrange for suitable reserve personnel in lieu of weekly off or leave period of the regular security guard. No separate payment shall be made for such arrangements.
16. Compliance with labour regulations/laws of HKSAR Government will be the sole responsibility of the company. They shall comply with all the requirements of taxes, fee and other statutory payment as are required by the concerned HKSAR authorities.
17. The company shall at all-time follow the lawful instructions as given by the Consulate General of India, Hong Kong or its authorized representatives with regard to functioning of the security guard.
18. The company is prohibited from subletting/outsourcing the job to any other agency.
19. The company is liable for penalty, as deemed fit by the Consulate General of India, Hong Kong, in case it fails to provide desired service or breaches of the contract or for loss or damage, if any, to property, life and limbs of Post's staff etc. due to negligence of the security guard or substandard of the company.
20. A security deposit equivalent to one month's rate will be held by the Consulate. The same will be released on termination of contract.
21. Medical facility/health insurance for the security guard will be sole responsibility of the company.
22. The service providers are hereby clearly informed that fulfilment of conditions, as mentioned in Technical bid, is mandatory and these are our critical minimum requirement and any inability to meet any or all of these would make them liable for rejection at the technical bid opening stage.

Signature of bidder _____

Stamp of bidder/Company _____

Date _____

Section-IV

Scope of work

1. To guard the Consulate General of India, Hong Kong premises located at Wing A, B & D, United Centre, 95 Queensway, Admiralty, Hong Kong.
2. To ensure security of the Consulate General of India, Hong Kong premises.
3. To maintain discipline in the Consulate General of India, Hong Kong premises.
4. To assist visitors/passport applicants/visa seekers.

Signature of bidder_____

Stamp of bidder/Company_____

Date_____

Section-V

Earnest Money Deposit/Bid Security/Bank Guarantee

To safeguard against a bidder's withdrawing or altering its bid during the bid validity period, bid security is to be deposited by the bidder. The bidders should furnish bid security along with their bids. The bid security may be in the form of Account Payee Demand Draft, Fixed Deposit Receipt, Banker's Cheque or Bank Guarantee (Proforma attached) from any of the commercial bank. The bid security is to remain valid for a period of 120 days beyond the final bid validity period.

In place of bid Security, the bidders have option to sign a bid securing declaration accepting that if they withdraw or modify their bids during the period of validity or if they are awarded the contract and they fail to sign the contract, they will be suspended for 60 months from being eligible to submit bids for contracts with the Consulate General of India, Hong Kong.

Signature of bidder _____

Stamp of bidder/Company _____

Date _____

Section-V

Bank Guarantee Proforma for Earnest Money Deposit/Bid Security

Bank Guarantee No.....

Brief description of Work: **Annual Contract for Supply of one full time English/Cantonese speaking local security guard at Consulate General of India, 16-A,B & D, United Centre, 95 Queensway, Admiralty, Hong Kong.**

Name and Address of Beneficiary: Consulate General of India; Hong Kong

Date:

Whereas M/s (Name of the company with address)_____ have submitted their tender for above mentioned work at Consulate General of India, 16-A,B & D, United Centre, 95 Queensway, Admiralty, Hong Kong and one of the tender conditions I for the M/s (Name of company with address_____ to submit a bank guarantee for security deposit amounting to **HK \$ ----- (HK \$ ----- only**. In fulfilment of the tender conditions, we, (Name of bank with address)_____ hereby irrevocably and unconditionally undertake to pay you within three working day of receipt of your first written demand, without any demur whatsoever and without seeking any reasons, whatsoever, up to the maximum aggregate amount of **HK \$ _____ (HK \$ _____ only)**.

This guarantee is valid for a period of **120 days** and any claim and statement hereunder must be received at the above mentioned office before expiry. After expiry, this guarantee shall be come null and void whether returned to us for cancellation or not and any claim or statement received after expiry has be ineffective.

Notwithstanding anything to the contrary contained hereinabove, the maximum liability under this guarantee is restricted to **HK \$ _____ (HK \$ _____ only)**.

Notwithstanding anything to the contrary contained hereinabove, this guarantee is valid from (date of issue)_____ up to the (date after 120 days from date of issue)_____ and claims under the guarantee should be submitted not later than (date after 120 days from date of issue)_____

This guarantee may not, without our prior written consent be transferred or assigned and this guarantee is limited to the payment of a sum of money.

This guarantee shall be governed and construed in accordance with the laws of Hong Kong and is governed by the United Rule for Demand Guarantee (ICC Publication No. 758) and shall be subject to exclusive jurisdiction of the Hong Kong Courts.

Date _____

Signature _____

Section-VI

Earnest Money Deposit/Bid Securing Declaration

I/we accept that if I/we withdraw or modify bids during the period of valid or if I/we are awarded the contract and I/we fail to sign the contract or to submit performance security before the deadline defined in the request for bids document, I/we will be debarred for 05 years from being eligible to submit any bid for contracts with Consulate General of India, Hong Kong.

Date:_____

Signature_____

Tender No: Hon/Adm/815/1/2011-Pt.II
Consulate General of India
Hong Kong

Section-VII

Form of Tender

(To be submitted by the Bidder)

To: Consulate General of India

We have examined and read the tender conditions for providing one English and Cantonese speaking local security guard and have also inspected the site and general conditions under which the services are to be provided. We offer to execute and complete the services and remedy any shortcoming therein, in conformity with this tender, which includes all these documents for the fixed price of HK dollar :

Which is @ HK \$ _____ per person for the duty hours mentioned in tender notice. Also, we offer to provide security guard on hourly rate of HK \$ ----- per hour whenever required by the Consulate.

If this offer is accepted, we will commence the services immediately on receipt of work order and signing of Service Agreement.

We understand that you are not bound to accept the lowest or any tender you may receive.

Signature _____

In the capacity of:

Duly authorized to sign tender for and on behalf of:

Address:

Date & Place:

Amendments